

ROBERTS GORDON®

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CORAYVAC® Burner Head Replacement Program Policy

Effective December 1st 2024 all Roberts-Gordon U.S. and Canadian distributors have the option to receive a \$75 (USD) per burner credit towards their account when replacing an old CORAYVAC® burner head with a new CORAYVAC® B-Series or SF-series burner head.

The following procedures must be followed for distributor to receive credit:

- Distributor must provide serial and model number(s) of all CORAYVAC® burner(s) being replaced. We understand that in some cases the serial/model number off the old/existing CORAYVAC® burner may no longer be attached or legible. In this case, distributor is required to provide photo(s) of old/existing CORAYVAC® burner(s).
- Distributor must provide the Roberts-Gordon invoice number the replacement CORAYVAC® burner(s) was ordered from and serial number(s) of replacement burner(s).
- Distributor must provide a copy of their invoice to the contractor.
- All required information from distributor must be emailed to dan.schindler@rg-inc.com.
- If any of the above required information is not provided, credit will be denied.

If any of the above procedures are not followed, Roberts-Gordon reserves the right to withhold credit. Payment will be made in the form of a credit towards distributor's account, no exceptions. Once information all required information is received, please allow up to 30-days for credit to be applied.

The policy will go into effect December 1st 2024 with no set end date. Although Roberts-Gordon reserves the right to suspend or cancel program without notice.

NOTE: The chart below is a reference to which current CORAYVAC® burner model to use when replacing an older/legacy model. It is important that the input of the replacement burner matches the input of the existing burner. The model number indicates the input of the existing burner, E.G. "CRV-A6 (60 MBH) / CRV 2-40, 4-40, or 5-40 (40 MBH) / CRV 6-60 (60 MBH) / CRVSF-8 (80 MBH)".

| Current Models: | | |
|----------------------|-----------------------------|-------|
| CRV-B | CRV 4-40 Replacement Burner | CRVSF |
| Older/Legacy Models: | | |
| CRV-A | CRV 2-40 | CRVSF |
| *CRV 5-40 | CRV 4-40 | |
| *CRV 6-60 | | |
| CRV-E | | |
| CRV-B | | |

*In some cases, existing models CRV 5-40 and CRV 6-60 may have a smaller burner head designed for a 3" combustion chamber instead of a 4" combustion chamber. We recommend you confirm with the contractor the size of the existing combustion chamber prior to ordering. If combustion chamber is 3", the "CRV 4-40 Replacement Burner" must be used.